

Vision Products (Europe) Plc

Unit 5, Redbourne Park,
Liliput Road, Brackmills
Northampton, NN4 7DT
Tel. 01604 664565

Email: service@vision-products.co.uk



Returns Form

To ensure we maintain a high level of customer service and provide a clear and efficient process for our customers, all returns must be accompanied by a Returns Number.

To obtain this, please complete the details below and send or email this form with your request.

Company Name	
Account Number	
Contact Name	
Contact Tel No	
Email Address	

Returns number

Item No	Item description	Qty	Item date	Detailed Reason For Return

Important, Please read carefully:

- To obtain your returns number, please email service@vision-products.co.uk or telephone 01604 664565
- Vision Products (Europe) Ltd does not pay for the return of goods. It is the customer's responsibility to pay for it.
- Please enclose a completed copy of this form with the returned items and send to the address above within 15 working days. After this period, your returns number will expire.
- **Vision Products (Europe) Ltd reserves the right to reject any products that are returned without a fault description, valid reason for return or Returns Number. Do not write directly on the packaging of goods being returned.**
- Following satisfactory testing of all products, we will issue replacements at our cost or (at our discretion) a Credit Note.
- Any products with no fault found, physical damage or outside warranty terms may be returned to the customer and no credit or replacement issued.

Date:

Signed: